

Welfare services

Services for older people and the disabled 28 June 2021 Record no. 5982-2021

Disability Services

## Collection of client charges

The Act on Client Charges was revised on 1 July 2021. Service providers can no longer collect directly from the customer any charges related to housing services or work and daytime activities. These include meal charges and any joint purchase fees charged for housing services for the mentally disabled.

The new arrangement is that the service provider notifies the City of Turku on a monthly basis of any meals or shares of joint purchases, and the City then charges you for the services you use.

The prices of meals and joint purchases remain unchanged.

Where needed, you can request further information from either the undersigned or:

**Disability services customer guidance and case management**

Telephone: +358 40 585 7791 Mon–Fri 9–11 and Mon, Tue and Thu 13–14

[vammaispalvelut.palveluohjaus@turku.fi](mailto:vammaispalvelut.palveluohjaus@turku.fi)

Kind regards

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