

## **Frequently asked questions about morning and afternoon activities**

### **How do I apply for morning and afternoon activities?**

- Our website offers information about activities and the “Applications” section includes instructions on how to apply <https://www.turku.fi/en/daycare-and-education/basic-education/schools-and-services/basic-education-morning-and-afternoon>
- To apply to afternoon activities, use the browser version of Wilma.
- You cannot apply to morning and afternoon activities through the Wilma mobile app.

### **Can my child begin participating in morning and afternoon activities in the middle of a season or month?**

- Your child can start participating in activities once the application for morning and afternoon activities has been submitted and the decision about participating has been made.
- Morning and afternoon activities include a monthly fee, which means that even those who begin participating in the middle of a month must pay for the entire month. The one exception to this rule is August. The fee charged during August is half of the normal monthly fee.

### **What are the times and monthly fees for activities?**

- The times and fees for activities can be found in the client fee report.
- [https://www.turku.fi/sites/default/files/atoms/files//asiakasmaksutiedote\\_ippe\\_kaannos\\_en.pdf](https://www.turku.fi/sites/default/files/atoms/files//asiakasmaksutiedote_ippe_kaannos_en.pdf)
- The fee will be charged for each month that a child participates in morning and afternoon activities.

### **Will absences affect the fee?**

Yes, in the following cases:

- Only half of the fee will be charged if an illness prevents a child from participating in morning and afternoon activities for over 10 days during a calendar month.
- No fee will be charged if absences due to illness continue for the entire calendar month.
- Only half of the fee will be charged if a child cannot participate in morning and afternoon activities for the entire calendar month for reasons other than illness.

### **Can I get a discount or be exempt from the monthly fee based on my family's income?**

- Yes, you can use the form “Discretionary discount/exemption application for morning and afternoon activities” to receive a 25% discount for the monthly fee. You can also be exempt from monthly fees.
- Fee reduction limits apply to morning and afternoon activities in basic education.
- You can find the application form for a discretionary discount or exemption on our website: <https://www.turku.fi/sites/default/files/atoms/files/ippelomake-en.pdf>

### **What other documentation do you need besides the discount/exemption form?**

- We will need attachments/copies of your family's income information. This includes information such as gross income pay slips, attachments related to decisions from the Social Insurance Institution of Finland and so on. The attachments must be delivered together with the discount/exemption application.
- For more information on how income affects the fees, see page 2 of the following document: [https://www.turku.fi/sites/default/files/atoms/files/aamu- ja iltapaivatoiminnan\\_asiakasmak-sun\\_harkinnanvarainen\\_alennus\\_vapautushakemus\\_eng\\_0.pdf](https://www.turku.fi/sites/default/files/atoms/files/aamu- ja iltapaivatoiminnan_asiakasmak-sun_harkinnanvarainen_alennus_vapautushakemus_eng_0.pdf)

### **Where can I get forms for a client fee discount/exemption?**

- From our website: <https://www.turku.fi/en/daycare-and-education/basic-education/schools-and-services/basic-education-morning-and-afternoon>

- From Monitori Market Square. The office is located in room 38 of the KOP-kolmio building at Aurakatu 8. Remember to take a queuing number for early childhood education in the lobby on the first floor.

### **When will the discretionary discount/exemption decision enter into force?**

The decision will enter into force in the month during which we received your application and attachments. The decision will be valid until the end of the current school year, at most. The client is responsible for notifying us of any changes to the family's conditions.

### **Do you make retroactive decisions for client fee discount/exemption applications?**

We do not make retroactive decisions. The decision will enter into force in the month during which we received your application and attachments.

### **Can I change the operating time?**

- You can change the operating time, but only once during the fall term and once during the spring term.
- The operating time can only be changed at the beginning of a month, not in the middle of a month.
- Changes to operating times are made using the form titled "basic education and afternoon clubs/changes": [https://www.turku.fi/sites/default/files/atoms/files/perusopetuksen\\_aamu- ja\\_iltapaivatoiminta\\_muutokset\\_eng\\_1.pdf](https://www.turku.fi/sites/default/files/atoms/files/perusopetuksen_aamu- ja_iltapaivatoiminta_muutokset_eng_1.pdf)

### **How do I terminate my child's participation in morning and evening activities?**

- Participation in afternoon activities is primarily terminated through Wilma.
- If necessary, you can also terminate your child's participation by filling in the form titled "basic education and afternoon clubs/changes" and delivering it to your child's morning or afternoon club instructor: [https://www.turku.fi/sites/default/files/atoms/files/perusopetuksen\\_aamu- ja\\_iltapaivatoiminta\\_muutokset\\_eng\\_1.pdf](https://www.turku.fi/sites/default/files/atoms/files/perusopetuksen_aamu- ja_iltapaivatoiminta_muutokset_eng_1.pdf)

### **Where can I find information about service providers?**

- You can find more information about service providers in our website's "toimipisteet" (*locations*) section (in Finnish): <https://www.turku.fi/paivahoito-ja-koulutus/perusopetus/iltapaivatoiminta/koulu-laisten-aamu-ja-iltapaivatoiminta>
- You can also contact a location directly to learn more about activities.

### **When will the activities start and what does my child need to bring with them?**

The activities will start at the beginning of the school year. Afternoon activities involve a lot of outdoor activities, so you should bring appropriate indoor and outdoor clothing.

### **Will I get a confirmation message about a successful Wilma application?**

You will not get a confirmation message, but you can see whether the application has been accepted in Wilma.

### **Can my child be taken to and brought home from afternoon activities by taxi the same way they are taken to and brought home from school?**

Transport subsidies are not included in morning and afternoon activities.