

Youth Services

Rules for City of Turku's regional youth facilities as of 11 January 2020

Youth facilities are public premises where rules, practices and operating methods based on general good conduct and applicable legislation must be observed. Adherence to these rules ensures that the youth facilities are comfortable, safe and pleasant places for everyone to visit. At a youth facility, everyone must contribute to ensuring compliance with the rules and general cleanliness by putting all rubbish in the bin and returning all items used for activities to their proper places.

Disturbing and inappropriate behaviour

At the facilities, everyone must conduct themselves appropriately; offending or discriminating against others is not allowed. Cursing, racist comments, hurtful name-calling and bullying are strictly prohibited. This also applies to all kinds of violent behaviour and use of unnecessary force. Every young person present at a youth facility is entitled to physical and mental integrity.

Intoxicants, cigarettes and other nicotine products

Youth facilities do not permit the use or possession of alcohol and other intoxicating substances. They are also prohibited in the immediate vicinity of the facilities.

Smoking and the use and visible possession of other nicotine products (snus, energy snus, e-cigarettes, etc.) are prohibited in youth facilities, their yard areas and their immediate vicinity.

Energy drinks

Energy drinks are not allowed during the time slot reserved for young children. During the time slot for older children, energy drinks are not recommended for persons under the age of 15.

Vandalism

All kinds of vandalism and the excessively forceful handling of items are prohibited.

Measures in the context of infringing behaviour

Ban

Young people who demonstrate continuous disorderly behaviour (e.g. vandalism, violence) that cannot be corrected through the methods available in youth work can be banned from a facility. The duration of the ban is determined on a case-by-case basis.

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Child welfare notification

A child welfare notification should always be submitted when there is concern for a young person's well-being. The notification should primarily be lodged with the social welfare office of the child's municipality of residence. In urgent cases and outside office hours, notifications can be submitted to Social Emergency Services. You can contact Social Emergency Services around the clock by telephone at +358 (0)2 262 6003.

Breaking things/intentional vandalism

Young people who intentionally break the property of youth services/other persons are always liable for damages. In these cases, the parents are always contacted to agree upon the compensation. After this, the immediate supervisor responsible then prepares a draft invoice for the financial team, which then sends the invoice. If the invoice is not paid, the City's legal department will pursue the matter further.

Violence or intoxication

No one is allowed to use or be in possession of intoxicating substances or tobacco products at youth facilities or in their yard areas. All incidents related to intoxicants or violence are always reported to the parents and, if necessary, the authorities (police/social welfare authorities).